



we take it personally | transport + iLogistics

# Case Study LiSEC

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The summary reports of all shipments make our daily work significantly easier, and tracking for our shipments to the USA works great!

[Thomas Griemann, Head of Customs/Freight, LiSEC]

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## Two Decades of Solid Partnership

**Company: LiSEC Austria GmbH**  
**Industry: Manufacturing**

**Services provided by cargo-partner:**  
**Air, Sea, Supply Chain Management**

## Company profile

LiSEC is a globally operating group offering innovative complete solutions in the field of flat glass processing and finishing for more than 50 years. LiSEC develops and produces glass cutting and sorting systems, individual components and complete production lines for the production of insulating and laminated glass as well as machines for the processing of glass edges and tempering systems.

## Initial Situation

LiSEC has been relying on logistics solutions by cargo-partner since the early 1990s. The intensive cooperation includes monthly air and sea cargo transports to various destinations around the world: from Europe and the Middle East to Africa, Asia and America.

## Solutions

LiSEC holds its logistics partner to the highest standards: Flexible solutions are equally important as punctuality, proactive transport status updates and quick reactions to requests. One aspect that has proven especially valuable in the past two decades is the collaborative learning experience and continuous improvement of all processes along the supply chain. To keep track of their numerous and extensive shared projects, cargo-partner and LiSEC rely on SPOT. The SPOT Supply Chain Visibility and Collaboration Platform provides simple communication on shipment level, tracking in real time, comprehensive reporting options and efficient document and information management.