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cargo-partner Sets Up 24/7 EMERGENCY Desk in Istanbul

To ensure the speedy handling of time-critical shipments, the logistics provider has introduced an EMERGENCY Desk that is available around the clock. The cargo-partner team in Turkey has already handled several urgent transport requests, including a charter flight of PPE from Istanbul to Munich. The company offers special expertise in automotive logistics as well as temperature-controlled transports.

As a consequence of the global COVID-19 crisis, companies worldwide are faced with interrupted supply chains and reduced transport capacities, leading to an increased need for flexible transport solutions. With its new 24/7 EMERGENCY Desk in Istanbul, cargo-partner reacts to this growing demand and offers its customers a dedicated point of contact for highly time-critical shipments. "When every second counts, our EMERGENCY team is there for our customers 24 hours a day. This way, we can ensure immediate availability and fast reaction times for urgent shipments and help our customers meet even the tightest deadlines," says Kursad Tanriverdi, Managing Director of cargo-partner in Turkey.

The cargo-partner EMERGENCY Desk in Istanbul can be reached at emergency.tr@cargo-partner.com and offers a range of specialized services for time-critical transports, including full and part charters, express pickup and delivery, on-board-courier services and priority customs clearance. As a reliable alternative for regular airfreight transports, cargo-partner provides weekly or more frequent scheduled charter flights from China via Hong Kong to Europe. The service includes trucking from all of Mainland China, including the key gateways Shanghai, Beijing, Qingdao, Shenzhen, Xiamen and Guangzhou, as well as on-carriage from Budapest to the final destination anywhere in Europe. In addition, cargo-partner handles all customs formalities at borders and airports.

In recent months, the cargo-partner team in Turkey has handled several time-critical transport requests. One of these was an air charter transport of 33 t of urgently needed personal protective equipment (PPE) from Istanbul to Munich. After working out several alternative charter options to find the optimal aircraft type, capacity and timing for the customer's requirements, it was decided to transport the shipment in one lot in an A310F aircraft. cargo-partner picked up the goods from Adana on June 22 and organized trucking to Istanbul as well as off-loading at Istanbul Ataturk Airport on June 23. The aircraft departed on June 24 at 5:00 AM and arrived in Munich at 6:15 AM. Immediately after arrival, the cargo-partner team in Munich handled customs clearance and delivery in emergency mode.

cargo-partner has been represented in Turkey since 2018 and currently has offices in Istanbul, Bursa, Izmir, Gaziantep and Mersin. The logistics provider handles around 500 tons of air cargo per month, with the main destinations being Doha (DOH), New York (JFK), Cairo (CAI), Tel Aviv (TLV), Chicago (ORD), Miami (MIA) and Amman (AMM). The majority of the cargo consists of fresh fish and fruit, automotive parts, healthcare and PPE as well as textiles. Kursad Tanriverdi explains: "Turkey is one of the main exporters of fish in the region, and fresh fish makes up around half of our monthly air cargo volumes. In recent months, Turkey has also become a major manufacturer of PPE and sanitary materials, and we are glad to provide flexible solutions for these important goods. In addition, our team in Turkey has built a strong reputation as an expert in handling automotive shipments."

As automotive factories are resuming their production, cargo-partner has started to receive more requests from this industry again in recent weeks. The logistics provider has a dedicated automotive team in the country and is currently working on setting up a specialized Automotive EMERGENCY Desk to provide faster, tailor-made service for its customers in this market. cargo-partner's automotive services in Turkey include express E2E airfreight solutions, next-flight-out service, on-board-courier or "hand-carry" service as well as special express van and express truck solutions.

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About cargo-partner

cargo-partner is a privately owned full-range info-logistics provider offering a comprehensive portfolio of air, sea, land transport and warehousing solutions. With over a third of a century's expertise in information technology and supply chain optimization, the company designs tailor-made services for a wide range of industries to create competitive benefits for its customers all around the world. Founded in 1983, cargo-partner generated a turnover of 821 million euro in 2019 and currently employs 3,150 people worldwide.

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