

Applicability

These GTC are applicable for all logistic-, forwarding- and transport services provided by cargo-partner („CP“). [The Special trade customs for the operations of freight forwarding companies in the Republic of Serbia](#) (Official Gazette of RS No. 39/2016) in its valid version are applicable subsidiary. General Conditions of the contract partner are only applicable if and to the extent they have been expressly confirmed in writing.

Offers, Information

Offers are based on the current rates, tariffs and exchange rates and non-binding until each respective single transport order has been confirmed by CP resp. transmission of AWB for Airfreight according to Warsaw Convention. Offers are confidential and exclusively for the respective recipient. In case of unauthorized disclosure to third parties, a contractual penalty of EUR 10.000,- may be requested (not affecting the right to claim compensation of further damages). When making an offer, CP is not obliged to recheck the principal's information. All quotations are based on the unchecked information and may change due to the goods true characteristics (e.g. dimensions, dangerous goods, etc.). The principal has to indicate possible risks or legal prohibitions concerning his goods (e.g. ex-/import barriers, intellectual property rights, etc.) and is liable for all damages in this regard. In case of legal uncertainty or risks (amongst others lack of insurance coverage), CP is not obliged to perform resp. continue to perform the services. Information on delivery times and –dates, customs duties, charges, taxes and the like are without engagement.

All offers made by CP are based on current tariffs, exchange rates, payment and transport conditions and are without engagement, i.e. non-binding until the conclusion of the contract (confirmation of the respective individual order by CP). All offers are subject to accessible and calculated transport routes. The prices offered are subject to available shipping space, cargo space as well as empty containers. All surcharges quoted are valid until revoked and subject to the introduction of further surcharges. All freight rates quoted are only valid for shipments with partners of the contractor. Carriers are selected at the discretion of the contractor. Due to the significant daily fluctuations regarding the price of diesel the contractor's offer is based on the variable average price for diesel according to the EU Commission's Oil Bulletin (Weekly Oil Bulletin (europa.eu)) on the day the offer is submitted. The contractor therefore reserves the right to add surcharges on account of rising diesel prices. All surcharges mentioned are valid until revoked and subject to the introduction of further surcharges. Standing fees, handling costs, detention and usual surcharges (e.g. BAF fees etc.) are not included in the freight price and will be charged separately according to the expenses incurred. Demurrage and detention rates to be charged in individual cases can be found under the following [link](#), which are always considered as bindingly agreed, and, therefore, do not require any proof for settlement, unless the parties have agreed otherwise. Transport restrictions, in particular those that occur after the goods have been dispatched, may result in additional costs (i.e. berth fees, diversion costs, cargo handling charges, etc.) and will be invoiced according to the time and effort involved. Such costs are not included in the offer/freight price.

Taking over of goods, loading, performance of services

When taking over, CP is not obliged to check goods for damages, shortages or defects resp. suitable packing for transport (except apparent damages). Especially in air freight additional checking of shipments, including opening of single shipments, might be necessary. In case CP is engaged with the performance of such checks, CP is only liable in case of gross negligence or willful misconduct.

CP is entitled to issue and to post freight documents and in this case acts on behalf and at the risk of the principal resp.

the principal's representative. In case of delays, demurrage can be invoiced to the principal.

CP will lodge legal remedies (e.g. in case of customs decisions, confiscations, etc.) only in case of explicit and reasoned instruction and upon provision of adequate securities as appropriate.

Ocean or house bills of lading dispatched to the shipper or other parties designated by the shipper are considered duly delivered at the time of dispatch and the risk of loss or delay of such documents in transit shall be borne by the shipper.

Payments, Accounting

All rates mentioned are excluding VAT or any other taxes or charges. If not otherwise agreed in writing, invoices are due upon receipt. In case of agreed payment terms, CP can make the performance of further services subject to the nonexceeding of independently set credit limits. Reclamations against invoices have to be submitted to CP in writing within 14 days together with the reclamation protocol, otherwise the invoice is deemed to be fully accepted. In case of late payment the principal has to bear interest and all costs of claiming.

Loading equipment, Containers

All loading equipment, esp. containers, has to be returned undamaged, swept clean and without any fixed labels, marks and numbers or contaminations. All costs occurred by noncompliance will be invoiced to the principal. Exchange of pallets, boxes or any other means of loading will be made by CP only after special written agreement. Quotation applies until a maximum cargo value of USD 250.000 per container or USD 1.000.000 per bill of lading - higher cargo values are subject to approval for acceptance of transport order

Insurance, Liability

PLEASE NOTE: There is no automatic transport insurance! In many cases, Carriers' liabilities are limited or excluded. CP's liability is according to AÖSp and does in no event exceed the limits of the applicable transport conventions (esp. MC, WC, CMR, CIM, Hague Rules), the applicable B/L-Terms, AWB conditions (see www.iata.org, search "resolution 600b) or the

Conditions of the respective subcontractors. Please take note of the liability limitations in case of an interdiction to arrange SVS-Insurance! Notwithstanding § 51 lit. b AÖSp, CP's liability for airfreight according to Montreal Convention (MC) is limited according to Art. 22 MC. Irrespective of agreed air- or sea freight, (parts of) transports can be provided as overland transports. Data concerning the good's value in transport orders, invoices, freight- or other documents do, in absence of CP's explicit approval in writing, not increase liabilities. CP will never accept increased liabilities without an explicit agreement in writing. If requested, CP organize transport insurances (premium, procurement, handling), covering in case of damage/loss up to full cargo value. However, this will be effected only upon explicit written order, based on the "Allgemeine Österreichische TransportversicherungsBedingungen" in the valid version. Our quotation includes the premium paid to the insurer and our remuneration for insurance procurement and handling.

By delivering your cargo to cargo-partner for carriage you declare that you have verified the cargo weight in accordance with the applicable SOLAS regulations concerning the "Verified Gross Mass" effective from July 1st 2016 (available under www.imo.org) and indemnify cargo-partner its agents and partners from any and all damage resulting from an incorrect weight specification, including but not limited to penalties due to the excess of maximum payload, damage/delay due to the unloading of consolidated third party cargo or delays in the loading of the ocean vessel.

Data protection and privacy

When commissioning CP, the principal agrees that his personal data will be processed and saved electronically within the CP-group for the purpose of performance of his orders as well as compliance with legal obligations. Data will be treated strictly confidential and will not be passed on to third parties unless this is necessary for the proper performance of the respective service. In case of questions contact DataProtectionOffice@cargo-partner.com.

Miscellaneous

The invalidity of individual provisions of these conditions shall not affect the validity of the remaining provisions. Waivers (onetime or repeated) to insist upon or enforce strict performance of any provision of these Conditions shall not be construed as a waiver of any provision or right. For all contracts with CP Serbian law will be applicable without conflict of law rules. Place of jurisdiction is upon CP's choice Belgrade, the competent court at the respective branch of CP or any other legally permissible court.

Important

Consequential to the CORONA VIRUS situation force major (acts of God) may and often will cause additional costs, such as handling/documentation, demurrage (border hold ups!), temporary storage and/or dedicated distribution requirements. cargo-partner shall not be liable for any delays or other negative consequences which may arise as a result of the COVID19 pandemic. Governmental instructions/restrictions may impact the feasibility of transport orders by rail and road. There is a potential risk of confiscation of medical protective equipment as per individual countries' jurisdiction, the situation could change quickly and without notice. Blockades of roads/border stations/closures of gateways may cause delays in delivery and result in additional costs like container and truck demurrage, storage costs or others. Any such additional cost must be paid by the principal/cargo owner. cargo-partner will take all measures within its capacity to ensure a steady flow of goods and keep its customers' supply chains up and running.

BE OUR WHISTLEBLOWER: If you are aware of any type of **wrongdoing, violations or illegal actions**, please report it via website [whistleblowing](#) or send the detailed description to e-mail: whistleblowing@cargo-partner.com We encourage you to speak up because **WE TAKE IT PERSONALLY!**

cargo-partner has a prohibition from CE Board on all cargo to/from Russia – directly or indirectly or with knowledge of same !

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